



अखिल भारतीय आयुर्विज्ञान संस्थान, भुवनेश्वर

All India Institute of Medical Sciences, Bhubaneswar

(भारत सरकार के स्वास्थ्य एवं परिवार कल्याण मंत्रालय के तत्वावधान में एक सांविधिक निकाय)

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College of Nursing

REPORT OF PROMOTIONAL TRAINING WORKSHOP FOR SENIOR NURSING OFFICERS

College of Nursing, AIIMS, Bhubaneswar Organized a 7-day promotional training workshop on "Unit Management" for Senior Nursing Officers at AIIMS Bhubaneswar from 28th February 2022 to 6th March 2022, as directed by the Ministry of Health and family welfare, Govt. of India. Total 30 Senior Nursing Officers actively took part in the workshop. The Venue was the Mini Auditorium, College of Nursing, AIIMS, Bhubaneswar. The total credits of the programme were 35 hours.

The Objectives of the workshop were:

1. To provide standardized information on policies, procedures, protocols and documentation to be followed in the hospital.
2. To develop leadership, managerial, communication and supervisory skills to perform their jobs in improving the quality of health care provided to the public.
3. To facilitate effective staff development.

DAY-01 (28/02/2022)

Following the registration of participants, a pre-test is given to assess the pre-workshop knowledge. Overall the participants have secured 62% in the pre-test. Prof. (Dr.) Sachidananda Mohanty, Medical Superintendent, AIIMS, Bhubaneswar and Dr. Asha P. Shetty, Principal cum Chief Nursing Officer and Course Coordinator inaugurated the programme. Dr. Asha P. Shetty introduced each participant to other participants of the workshop.

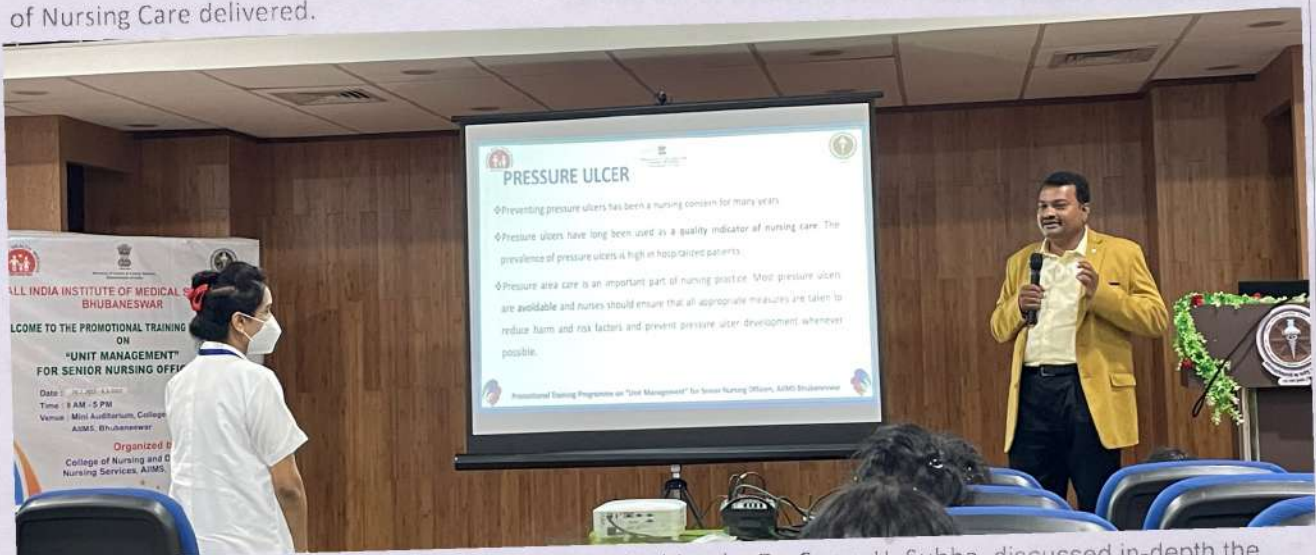
In the first session Prof. (Dr.) Sachidananda Mohanty, Medical superintendent, AIIMS, Bhubaneswar explained the Vision, Mission, structure & administration of AIIMS, Bhubaneswar in detail. He insisted the participants to go in hand with the mission and vision of AIIMS, Bhubaneswar to deliver the best health services to the population of this region.



In the next session, Dr. Swagata Tripathy explained the techniques of "Effective communication". She emphasized the importance of communication and the effective strategies to be implemented to avoid communication errors.



This was followed by the next session on Nursing quality indicators, Dr. Shankar Shanmugam described various Nursing quality indicators and their significance along with the methodology of measurement. He also insisted on the effective utilization of these quality indicators to improve the quality of Nursing Care delivered.



The session on Sexual harassment and gender bias, by Dr. Sonu. H. Subha, discussed in-depth the sexual harassment, mechanism of reporting and enquiry proceedings regarding the same.



In the post-lunch session, Dr. Jayanta Kumar Pradhan & Dr. Upendra Hansda highlighted the concept of teamwork through various activities. The concept of team building, team dynamics and the significance of teamwork in the healthcare field were discussed.



DAY-02 (01/03/2022)

In the first session, Mrs. Mariamma V. George discussed in-depth the techniques and principles of supervision with her abundant clinical experience.



In the next session, Dr. Latha Venkateshan, Principal, College of Nursing, AIIMS, New Delhi, virtually discussed in depth the Nursing audit and its clinical implication to identify the gaps in Nursing care delivered with the ultimate aim of improving the quality of Nursing service rendered.



Later on, Mr. Nanda Kumar.P discussed the dietary management process at AIIMS, Bhubaneswar, focusing on the practical difficulties in providing the therapeutic diet to the patients.



During the post-lunch session, Dr. Shree Mishra explained the conflict management process and how to handle a crisis situation, followed by a discussion on real-life conflict situations and the resolving techniques.



In the next session Mr. Varapasad. S, highlighted on the common record keeping errors, safe record keeping and MRD protocols of AIIMS, Bhubaneswar. Followed by this session Ms. Manjula Kumari Nayak, took the participants to MRD to observe the processes and document safeguarding practices at AIIMS, Bhubaneswar.



DAY-03 (02/03/2022)

In the first session, Dr. Mahalingam V explained the significance of Nursing documentation and its legal implications. He also highlighted the practical aspects of inventory control in the Unit.



Dr. Latha T. Bhat, Associate Professor, AIIMS, Kalyani virtually discussed about the significance of Nursing Rounds and how to conduct Nursing rounds in the given clinical setting to improve the quality of care delivered to the patient.



Later Dr. Bijayini Behera discussed the Infection control practices in clinical settings. She focused on standard and transmission-based precaution to reduce the HAI.



In the next session, Dr. Saurav Sarkar, and Dr. Priyadarsini Mishra, highlighted the practical aspects of Time management and the work-life balance to have optimal output.



During the post-lunch session, Dr. Ashok Kumar Jena explained the handling and reprocessing of surgical instruments at CSSD. Various protocols of CSSD, AIIMS, Bhubaneswar were briefed.



In the last session of the day, Mr. Raj Kanha Rath, App Administrator, AIIMS, Bhubaneswar demonstrated the usage of Health Management & Information System. Swasthya app, HMIS, EMRD, Online admission of patients, Patient tracking, online lab requisition etc. were discussed.



DAY-04 (03/03/2022)

In the first session Mrs Anuradha. T, discussed various issues in the process of admission and discharge of patients. Later she discussed in detail the ways to tackle those problems.



In the second session Dr. Suba Sooria, Head of Nursing Services, Kasturba Hospital, Manipal, virtually explained the Nursing manpower management. The effective utilization of available nursing manpower, estimation of future requirements, training requirements, etc. in a fruitful manner.

Later, Dr.Sudipta Ranjan Singh, discussed the concept of Material Management, demand estimation, procurement and purchasing process at AIIMS, Bhubaneswar.



During the Post-lunch session, Dr. Jawahar S K Pillai discussed the topic Concept of patient safety where different aspects of patient safety and appropriate measures to ensure patient safety were made clear to the participants.



In the next session, Dr. Biswamohan Padhy discussed the role of Nurse in managing the medications in the unit and Medication safety. Medication errors, factors responsible for errors, and the corrective measures are explained



In the last session Mr. Aruna Kumar Kasthuri, accompanied the participants to CSSD, where the flow of sterilization process and different modes of sterilization were demonstrated to the participants.

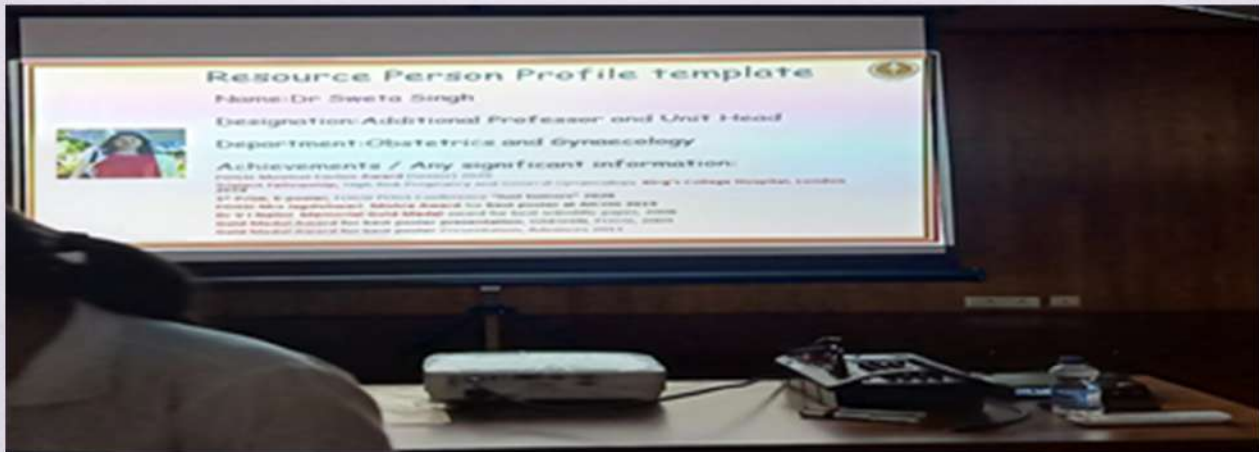


DAY-05 (04/03/2022)

In the first session Dr. P R Tripathy, discussed the process of Bio medical waste segregation at AIIMS, Bhubaneswar and sensitized the delegates on the importance of correct segregation at the source. He also highlighted various governing laws with regard to BMW management and Bar Coding of BMW.



In the next session Dr. Sweta Singh had an interactive session on Workplace Violence. The participants gained abundant knowledge on workplace violence, how it occurs and the ways to tackle such situations.



In the next session, Dr. Satyajit Mishra, discussed the management of patients in the emergency, in which he explained primary and secondary surveys of the patient coming to the emergency department and the role of a nurse in emergency assessment and management.



In the next virtual session, Mr Arun S Nath, Assistant professor, Department of Hospital administration and marketing manager, Yenepoya (Deemed to be University) discussed the concept of Human resource management in which he described the effective utilization of the manpower to achieve the institutional goal.

During the post-lunch session Mr. Benikamalzen C J, ANS, discussed in-depth Patient triaging and utilization of ESI for triaging the patients in emergency.

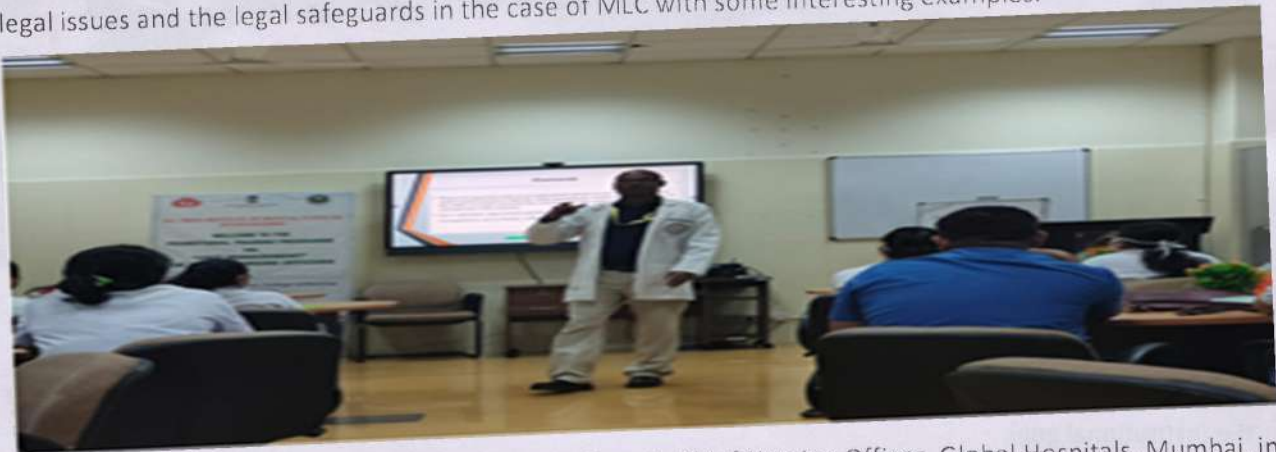


In the last session Mr. P.K.Ray explained the Discipline and conduct rules that are applicable for Central Government Employees as well the disciplinary proceedings in case of misconduct.

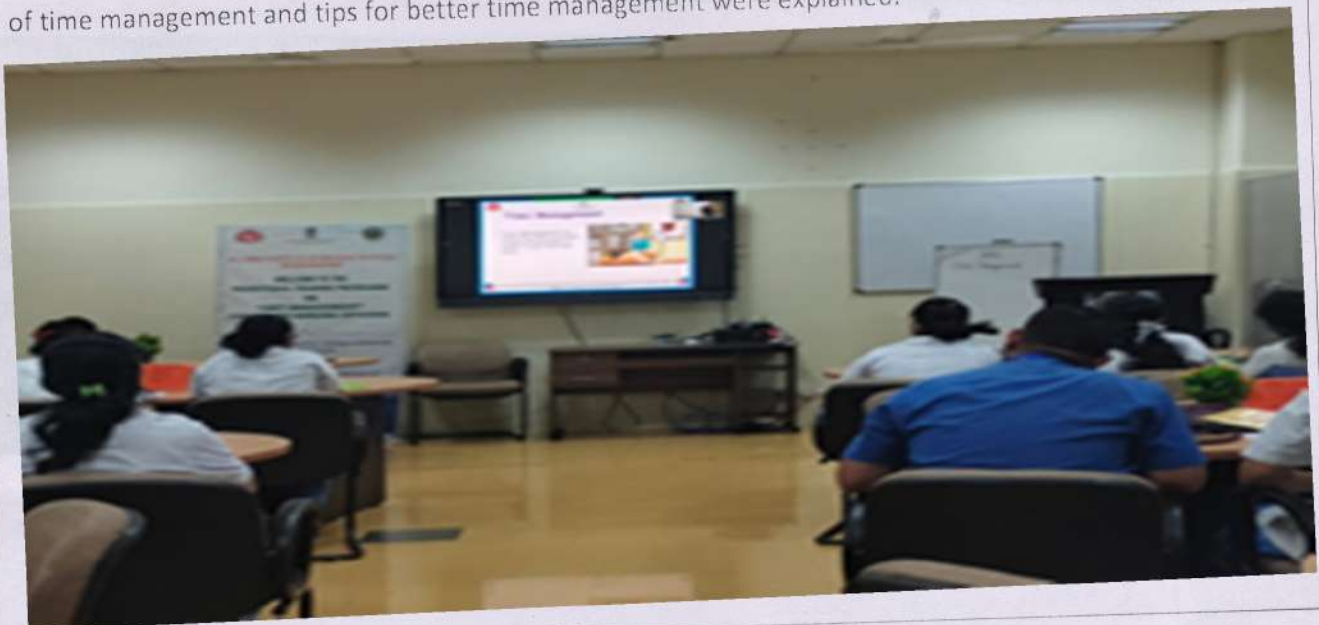


DAY-06 (05/03/2022)

During the first session of the day Dr. Manas Ranjan Sahoo enriched the participants on Medico-legal issues and the legal safeguards in the case of MLC with some interesting examples.



In the next session Dr. Rashmi Sawant, Deputy Chief Nursing Officer, Global Hospitals, Mumbai, in her virtual session discussed the Time management for clinical nurses for effective output. The significance of time management and tips for better time management were explained.



In the next session Mr. Surendra Nath Swain, threw light on Leave rules, LTC and general service rules. It was a highly interactive session where the participants cleared their doubts.



In the next session Dr.Arvind Kumar Singh discussed practical issues in linen and laundry management at AIIMS, Bhubaneswar.



During the post-lunch session, Dr. Gaurav Chhabra discussed major errors in the processing of samples in the pre-analysis, Analysis and post-analysis period and the role of the nurse in the pre-analytical phase to prevent errors.



During the last session Mr. Karthick, DNS took the participants to BMW Plant at AIIMS, Bhubaneswar where the participants were explained regarding the management of BMW that is collected from units.



DAY-07 (06/03/2022)

The first session of the last day started with Dr. Bindu George's lecture on Identifying the training needs and planning of the in-service education. Through this virtual session, the participants gained knowledge on how to identify the topics for in-service education and the organization of in-service training sessions for the Nursing Officers.



In the next session Mr. Salahuddin V.K detailed the role of Nurse Manager in the maintenance of equipments in the Unit.



In the next session started Dr. Asha P Shetty discussed Professional Conduct and Etiquette. In this interactive session, the participants are enriched with the idea of professionalism and the professional conduct code. Participants shared their live experiences on positive regards received from their patient.



In the next session Mr. M.S.Reddy, took the participants to the hospital kitchen where the different policies of the kitchen and the daily process at the Kitchen is explained.

Later on, Dr.Mahalingam.V, Assistant professor cum Nursing superintendent, College of Nursing, AIIMS Bhubaneswar discussed the role of SNO as a ward in charge. In this highly interactive session, the participants cleared their doubts on practical difficulties in the Unit management.



During the post-lunch session Mr. Udaiyaranjan . R conducted a post-test in which the participants secured 76% in comparison to Pretest results which are 62%.

During the feedback session, the participants expressed their satisfaction on the workshop and provided valuable feedback on the sessions. The participants also expressed to have frequent training sessions of this kind for refreshing knowledge.



Asha P. Shetty

Dr. Asha P. Shetty,
Professor cum Principal & Chief Nursing Officer,
College of Nursing, AIIMS, Bhubaneswar.