



अखिल भारतीय आयुर्विज्ञान संस्थान, भुवनेश्वर
All India Institute of Medical Sciences, Bhubaneswar
सिजुआ, पोस्ट: डुमुदुमा, भुवनेश्वर - 751019
Sijua, Post: Dumuduma, Bhubaneswar – 751019

AIIMS/BBSR/Admin/LS & RS/223 /2379

Dt: 19.09.2020

To

Section Officer
(INI-1 Section)
Ministry of Health and Family Welfare,
Nirman Bhawan, New Delhi
(e-mail I.d. : medical_education@ymail.com, durgesh.gupta@njc.in)

Sub: Rajya Sabha Provisionally Admitted Q. Dy. No. U-3066, U-3057, U-3059, U-3061 for 25th September, 2020 regarding "Grievance redressal mechanism to hear COVID-19 cases".

Ref: Ministry of Health and Family Welfare, (INI-ISection) Government of India, New Delhi e-mail dated 17th September, 2020.

Madam/Sir,

I am directed to furnish the desired information about the Rajya Sabha Provisionally Admitted Q. Dy. No. U-3066, U-3057, U-3059, U-3061 for 25th September, 2020 regarding "Grievance redressal mechanism to hear COVID-19 cases" concerning to AIIMS, Bhubaneswar for further course of action at your end: -

Sl. No.	Rajya Sabha Provisionally Admitted Q. Dy. No. U-3066, U-3057, U-3059, U-3061 for 25 th September, 2020 regarding "Grievance redressal mechanism to hear COVID-19 cases"	Reply
(a)	Whether it is a fact that lack of a proper mechanism to deal with the complaints regarding negligence in treatment of corona patient exercised by All India Institutes of Medical Sciences (AIIMS) and Central Hospitals has been witnessed and as such the grievances of families affected by Corona virus could not be heard;	AIIMS, Bhubaneswar has a proper mechanism to deal with the complaints regarding negligence in Corona patients treatment and it has not witnessed any such complaints /grievances either by patients or relatives of patients to date.
(b)	Whether it is also a fact that many Central Hospitals showed dereliction towards duty in the process of admitting corona patients causing an untimely death of many patients; and	AIIMS, Bhubaneswar has not shown any dereliction towards duty in admitting corona patients causing untimely death.
(c)	The details of death cases of corona patients reported in various AIIMS and Central Hospitals of the country?	At AIIMS, Bhubaneswar, 127 nos. of COVID-19 positive death cases have occurred to date, mostly with comorbidities.

भवदीय /Yours faithfully,

एस.के. पाणि / (S. K. Pani)

वरिष्ठ प्रशासनिक अधिकारी / Senior Administrative Officer
एम्स, भुवनेश्वर /AIIMS, Bhubaneswar

Copy to:

1. PS to Director for kind information of the Director.
2. PS to DD (A) for kind information of the DD (A).
3. Shri S. M. Routray, Deputy Secretary, Ministry of Health & Family Welfare, PMSSY Division, 3rd Floor, IRCS Building, Red Cross Road, New Delhi, 110001 for kind information and necessary action.
4. Shri Shambhu Kumar, Under Secretary to the Govt. of India, Ministry of Health and Family Welfare, PMSSY-IV Section, 3rd Floor, IRCS Building, New Delhi for kind information and necessary action.
5. Shri Bikramjit Choudhury, Under Secretary to Govt. of India, Ministry of Health and Family Welfare, (PMSSY), Government of India, 3rd Floor, IRCS Building, Red Cross Road, New Delhi, for kind information and necessary action.
6. Shri Jitendra Kumar Jangid, Section Officer (PMSSY-IV) Govt. of India, Ministry of Health and Family Welfare, IRCS Building, New Delhi for information and necessary action.
7. Shri Shubham Goel, Assistant Section Officer (PMSSY Division), Ministry of Health and Family Welfare, Government of India, 3rd Floor, IRCS Building, New Delhi for information and necessary action.