



अखिल भारताय आयुवज्ञान सस्थान, भुवनेश्वर
All India Institute of Medical Sciences, Bhubaneswar
सिजुआ, पोस्ट: डुमुदुमा, भुवनेश्वर -751019
Sijua, Post: Dumuduma, Bhubaneswar - 751019

AIIMS/BBSR/Admin/LS & RS/223 /5458

Dt: 04.03.2021

To

Shri Amit Kumar Sharma,
Section Officer (PMSSY-IV Division),
Ministry of Health and Family Welfare,
Government of India,
Nirman Bhawan, New Delhi

Sub: **Rajya Sabha Provisionally Admitted Question No. S2632 for 09.03.2021 regarding "Long waiting for appointment in AIIMS, Delhi".**

Ref: **Ministry of Health and Family Welfare, (PMSSY-IV DIVISION) Government of India, New Delhi e-mail dt 03rd March, 2021.**

Madam/Sir,

I am directed to furnish the desired information about the **Rajya Sabha Provisionally Admitted Question No. S2632 for 09.03.2021 regarding "Long waiting for appointment in AIIMS, Delhi"** for information and taking further necessary action at your end: -

Sl. No.	Rajya Sabha Provisionally Admitted Question No. S2632 for 09.03.2021 regarding "Long waiting for appointment in AIIMS, Delhi".	Reply																																
(a)	Whether it is a fact that All India Institute of Medical Sciences, New Delhi is allocating very long waiting appointment in dates for OPD and operation for treatment of the various patients:	As regards to AIIMS, Bhubaneswar, Patients undergo treatment as out-patient or in-patient (elective procedure/ surgeries and emergency). Appointments are given as per the clinical need and assessment by the treating doctors. All Patients who require emergency treatment are attended to on priority. The scheduling is done for optimal utilization of available services and no such long waiting appointment date was given to patients in OPD services in our Institution. The yearwise OPD/IPD/Surgeries of the Hospital is given below:-																																
(b)	If so, the details thereof;	<table border="1"><thead><tr><th>Year</th><th>OPD Attendance</th><th>IPD Admission</th><th>Surgeries</th></tr></thead><tbody><tr><td>2013-14</td><td>1,15,977</td><td>626</td><td>626 (Both Minor and Major)</td></tr><tr><td>2014-15</td><td>1,32,256</td><td>5204</td><td>3276(Both Minor and Major)</td></tr><tr><td>2015-16</td><td>2,83,309</td><td>8252</td><td>1234 (Major Surgeries)</td></tr><tr><td>2016-17</td><td>4,26,014</td><td>15,336</td><td>5202 (Major Surgeries)</td></tr><tr><td>2017-18</td><td>5,64,160</td><td>15,237</td><td>5665 (Major Surgery) and 4732(Minor Surgery)</td></tr><tr><td>2018-19</td><td>7,11,849</td><td>20,179</td><td>6773 (Major Surgery) and 4560 (Minor Surgery)</td></tr><tr><td>2019-20</td><td>7,68,443</td><td>26,670</td><td>8804 (Major Surgery) and 5012 (Minor Surgery)</td></tr></tbody></table>	Year	OPD Attendance	IPD Admission	Surgeries	2013-14	1,15,977	626	626 (Both Minor and Major)	2014-15	1,32,256	5204	3276(Both Minor and Major)	2015-16	2,83,309	8252	1234 (Major Surgeries)	2016-17	4,26,014	15,336	5202 (Major Surgeries)	2017-18	5,64,160	15,237	5665 (Major Surgery) and 4732(Minor Surgery)	2018-19	7,11,849	20,179	6773 (Major Surgery) and 4560 (Minor Surgery)	2019-20	7,68,443	26,670	8804 (Major Surgery) and 5012 (Minor Surgery)
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(c)	Whether Government would consider to find a way to avoid long wait dates, and to reduce the pressure of increasing number of patients by increasing resources and the health facilities of AIIMS- like Institutions in view of the number of patients; and	AIIMS, Bhubaneswar is a tertiary level referral institution. All patient care services are evaluated periodically and reorganized based on demand by the competent authorities along with the infrastructural development. Efforts are made and necessary improvement in the patient care services have developed gradually to cater the general public in the region.																																
(d)	In view of the increasing number of patients in AIIMS, whether any study has been conducted to ascertain the inconvenience caused to the normal patients in treatment due to pandemic?	During and post COVID pandemic, the patient care services were continued at AIIMS, Bhubaneswar. Priority was given to essential services (Radiotherapy, Chemotherapy, Dialysis, Emergency OT, Gynecology Services, etc.). The Patient Feedbacks are studied and necessary action are undertaken by Competent Authorities to continue the better Patient care services.																																

This is issued with the approval of the Director, AIIMS, Bhubaneswar.

भवदीय /Yours faithfully,

डी. सी. पटनायक / (D. C. Pattnaik)
प्रशासनिक अधिकारी /Administrative Officer
एम्स, भुवनेश्वर /AIIMS, Bhubaneswar

Copy to:

1. PS to Director for kind information of the Director.
2. PS to DD (A) for kind information of the DD (A).
3. **Shri Jitendra Arora, Director (PMSSY)**, Ministry of Health & Family Welfare, PMSSY Division, 3rd Floor, IRCS Building, Red Cross Road, New Delhi, 110001 for kind information and necessary action.
4. **Shri S. M. Routray, Deputy Secretary**, Ministry of Health & Family Welfare, PMSSY Division, 3rd Floor, IRCS Building, Red Cross Road, New Delhi, 110001 for kind information and necessary action.
5. **Shri Shambhu Kumar**, Under Secretary to the Govt. of India, Ministry of Health and Family Welfare, PMSSY-IV Section, 3rd Floor, IRCS Building, New Delhi for kind information and necessary action.
6. **Shri Bikramjit Choudhury**, Under Secretary to Govt. of India, Ministry of Health and Family Welfare, PMSSY), Government of India, 3rd Floor, IRCS Building, Red Cross Road, New Delhi, for kind information and necessary action.
7. **Shri Manish Jangra**, Assistant Section Officer (PMSSY-I), Ministry of Health and Family Welfare, Government of India, Nirman Bhawan, New Delhi for information and necessary action.
8. **Shri Shubham Goel**, Assistant Section Officer (PMSSY Division), Ministry of Health and Family Welfare, Government of India, 3rd Floor, IRCS Building, New Delhi for information and necessary action.